



India's IT Revolution Transforming the Nation into a Global Technology Powerhouse

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ABSTRACT

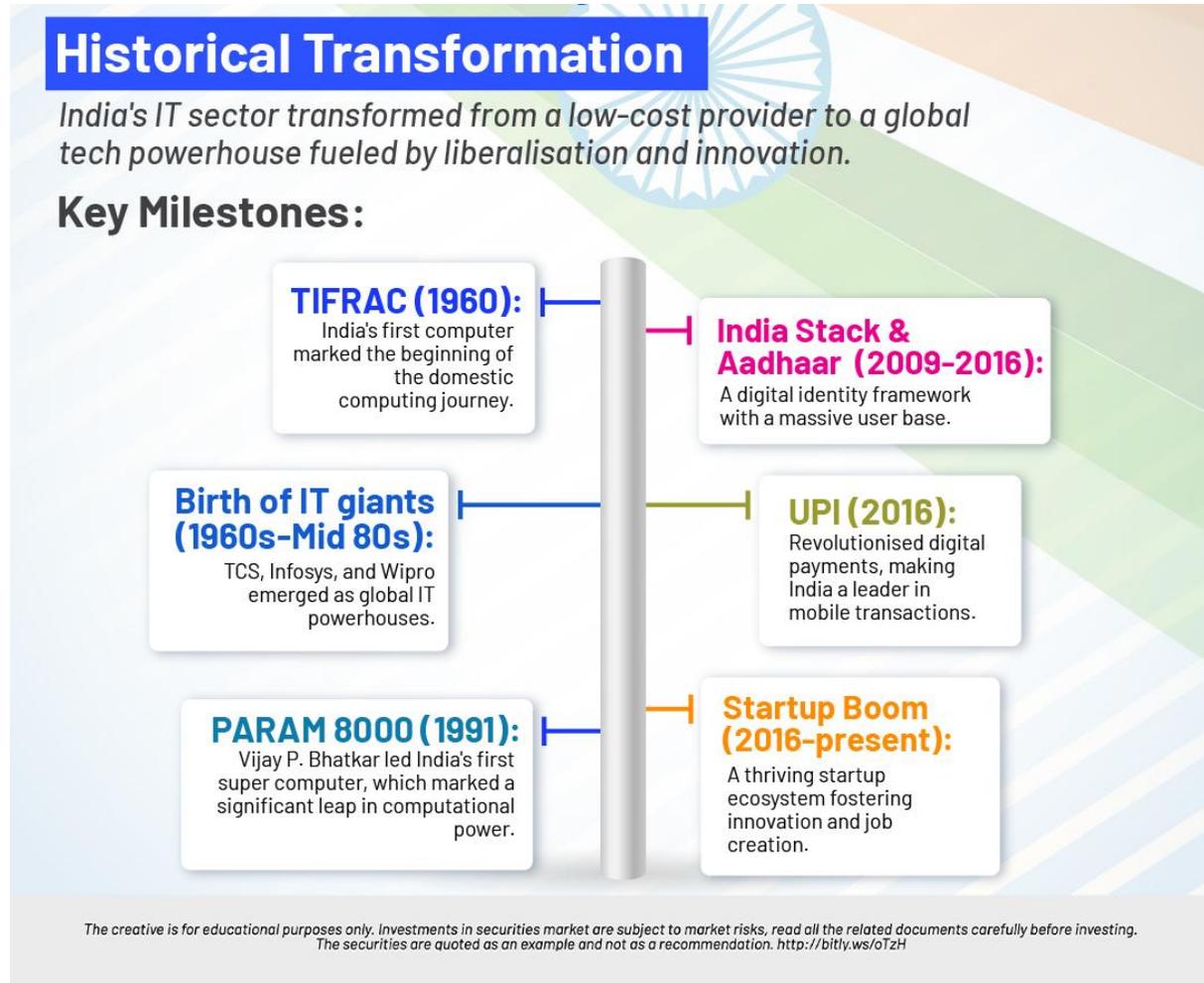
The information technology revolution in India has been transformative in changing the economic fabric of the country and making it a significant player in the digital economy of the world. This paper discusses the Indian IT industry growth and development and evaluates how it has contributed to economic growth, advancement in technology and competitiveness in the global environment. The study is qualitative, which is based on secondary data on academic literature, industry reports, and the studies on international development that were published since 2020. The results demonstrate that the phenomenal growth in software services, digital infrastructure and technology-based entrepreneurship have enhanced the presence of India in the world technology market considerably. The rise of the IT and IT-enabled services industry has led to a large number of jobs, increment of exports, and has fostered innovation ecosystem in major technology centres. The paper notes that further investments in the digital infrastructure, human resource, and technological solutions will be crucial in maintaining India as a technology powerhouse in the world.

Keywords - Information technology sector, digital economy, technological innovation, IT-enabled services, global technology markets, digital transformation

1. INTRODUCTION

One of the most important economic and structural changes of the twenty first century has been the transformation of India into a world powerhouse in the field of technologies. The Indian information technology (IT) industry has been transforming over the last 30 years through its states of a small service based industry to an economic development accelerating factor, globalization, and technological advancements. Not only has the fast-growing IT services, software development, and digital platforms solidified the role of India in the world economy, but also formed the social, economic, and institutional environment of the country. The industry has progressively contributed to the national income and employment in the country where the share of the gross domestic product and export earnings in the country is dominated by IT and business process management (IT-BPM) industry. Over the last few years, the industry has brought in hundreds of billions of dollars in revenue and has become one of the largest contributors to foreign exchange in terms of software and IT-enabled service exports (Arora & Gambardella, 2021; Kathuria et al., 2020). A large number of experienced engineers as well as good educational institutions and a workforce as competitive in the world has made India an option when it comes to technology outsourcing and digital services. This growth has also given multinational companies an incentive to set up research centres, development hubs,

and global capability centres in large cities in India, particularly Bengaluru, Hyderabad, Pune and Gurugram, which strengthens the image of the country as a global technological hub (Athreye, 2020; Nambisan et al., 2021).



The rise of India as a technological force has been directly connected to the overall re-organization of the global digital economy. With the emergence of digital technologies like cloud computing, artificial intelligence, big data analytics, and fintech solutions, the IT industry in India has quickly been switching to the new technological demands. The digital economy has become a larger part of the development of the countries bringing a significant part of economic activity and allowing new types of innovation and entrepreneurship. Research shows that the digital technologies have enhanced productivity, enhanced the availability of financial services, and the development of start-ups and technology-driven businesses across the country (Sreenu, 2024; UNCTAD, 2021). The increase in digital infrastructure, such as broadband connectivity, mobile internet penetration, and digital payment systems, has further increased this change by incorporating millions of citizens and business entities into the formal digital economy. The activities by the government to encourage digital governance, technological innovation and startup ecosystems have also consolidated the pillars of the Indian digital transformation. Such developments have formed a vibrant technological space where the public



policy, the business sector, and the scholarly research all play a role in the growth of technology and modernisation of the economy (Banga and te Velde, 2020; Kathuria et al., 2020).

The other characteristic feature of the IT revolution in India is the fact that it has brought the country nearer into the global knowledge economy. The Indian technology companies have increased their influence in the global markets through software service, consulting, digital solution and outsourcing services provision to organisations located in North America, Europe and Asia-Pacific. This world connectivity has helped Indian firms to establish good international relations, integrate in multifaceted global value chain, and gain competencies in high-technological sectors. The availability of internationally recognised firms like Tata Consultancy services, Infosys, and Wipro has proven the ability of the Indian firms to compete with multinational firms in providing high quality digital services and technological solutions. Meanwhile, the development of start-up environments in such cities as Bengaluru and Hyderabad has created an innovative-driven entrepreneurship and provided significant venture capital (Nambisan et al., 2021; World Bank, 2021). The sustained growth of the technology sector has thus played not only a role in the economic development but also one which has brought about structural shifts in the Indian industrial make up, labour markets and the innovation systems. With the country still investing in the research, digital infrastructure, and the development of human capital, IT revolution has been at the centre of India dream of reinforcing its status as a major technology power in the world.

2. BACKGROUND TO THE STUDY

The history of the information technology revolution in India is rooted in the economic reforms and the rapid development of the economy of this country that had transformed the national economic structure at the end of the twentieth and the beginning of the twenty-first centuries. Liberalisation of the Indian economy in the early 1990s has provided favourable environment to both private investment, foreign collaboration and technological innovation. These reforms eased regulation of the market, opened the market to foreign competition, and promoted expansion of export-based industry especially the software and IT-enabled services industry. Due to the increased demand of software development, outsourcing and digital services across the globe, the Indian companies started taking advantage of their high concentration of technologically skilled workforce and relatively cheap labour. Such a mix of policy change, developing human capital and growing global demand helped India to become one of the most important providers of IT services globally. According to the research, the IT-BPM industry has emerged as a significant economic contributor to India, creating a significant number of jobs, boosting the level of exportation, and advancing the technological capacity of the nation (Arora & Gambardella, 2021; Athreye, 2020).

The second major issue that has influenced the context of the Indian IT revolution is that there has been a boom in digital infrastructures and technological resources in the nation. The growth of the internet access, mobile communication networks, cloud computing systems, and online payment systems has provided a conducive space to digital innovation and entrepreneurship. In the last 10 years, India has experienced significant gains in the access of broadband, adoption of smartphones and digital public infrastructure that can allow millions of citizens and



businesses to join the digital economy. Digital transformation initiatives initiated by the government have only increased the speed of the same process by promoting the use of technology in areas like finance, healthcare, education and governance. Financial inclusion has been enhanced and the effectiveness of the delivery of public services has also been increased with the introduction of large-scale digital platforms, such as national digital identity systems and digital payment networks. The innovations have also opened up prospects to start-ups and technology firms to invent new digital products and services, thus increasing the technological ecosystem of the country (Banga and te Velde, 2020; Nambisan et al., 2021).

The increasing incorporation of the country in the global value chains and international networks has also contributed to the emergence of India as the global technology hub. The Indian technology companies have continued to partner with multinationals, research bodies, and start-up ecosystems globally to create sophisticated digital solutions and software services. Such global interaction has helped Indian firms to open up to the international market, technology, and investment. Multinational technology firms setting up global capability centres and research facilities in India have also consolidated the role of the Indian country in the world knowledge economy. Meanwhile, the accelerated development of start-up ecosystem in India has been drawn to venture capital and has created a culture of technological entrepreneurship. The developments have created a dynamic technological industry with the features of innovation, international cooperation, and technological progress, which offers a solid background to the further transformation of India into a global technology force (Kathuria et al., 2020; World Bank, 2021).

3. SCOPE OF THE RESEARCH

The research area of this study involves the study of information technology sector in India and how it has evolved over the years and gained impact on the entire world in relation to forming India into a powerful technology-oriented economy. The paper examines the historical background of the Indian IT business with special emphasis to the institutional, economic and technological drivers of the industry. The focus is on the discussion of how the policy reforms, the global demand in digital services, and the presence of highly qualified workforce have contributed to the rapid development of the software development, IT-enabled services, and digital innovation in the country. The study will attempt to comprehend the structural change that has taken place in the economic system of the country as technology has come to be the key aspect of productivity, international trade, and jobs with technological skills (Sreenu, 2024).

The paper is also looking at the effects of digital transformation on economic development trends and technological infrastructure expansion, such as the spread of internet, online platforms, and data-driven services.

The other aspect of the research scope is the analysis of the globalization of IT industry of India and its involvement in the international technological markets. The paper focuses on the growth of Indian technology firms within the global value chains and contribution of multinational corporations which have set up the research and development centres and global capability centres in India. The study also pays attention to the manner in which India has emerged to be

one of the main outsourcing, software engineering and technology consulting destinations of organisations in North America, Europe and Asia-Pacific. Besides this, the paper examines how innovation ecosystems around large technology centers like Bengaluru, Hyderabad and Pune have arisen through the contribution of start ups, venture capital investment and research institutions to the growth of technology. These points give a clue on how the IT industry in India has enhanced its competitiveness in the global digital economy and at the same time contributed to the expansion of domestic economy and the establishment of technological capabilities (UNCTAD, 2021).

The study also takes a wider dimension of explanation on the greater socio-economic consequences of IT revolution in India. It looks at the impact of technological advancement in terms of creation of employment, skill acquisition, entrepreneurship and inclusion of digital technology in various parts of the country. The paper also looks at the process through which digital technologies have enabled the creation of new business models, especially in the fields of fintech, E-commerce, artificial intelligence, and cloud computing. Through the analysis of these trends, the study will seek to give a holistic view of the manner in which technological innovation and digital transformation transformed the industrial framework and global economic activity in India. This way, the range of the study reflects 3D dimension of the IT revolution in India in economic, technological, and institutional aspects, each of which explain how the country is transforming into a global technology powerhouse (Banga and te Velde, 2020).

4. LITERATURE REVIEW

Arora and Gambardella (2021) describe how the information technology industry in India has developed to be related closely with the initial involvement of the country in the international software outsourcing industry. Their study brings into the limelight of how India emerged as a leading destination of offshore software development in the late 1990s and early 2000s because of the access to a high number of technical trained professionals and low labour rates. The growth of multinational companies in search of cost effective software development services made a huge openings in the efforts of the Indian companies to integrate into the global technology markets. With the trend of companies in developed economies to outsource software development and IT services, Indian technology firms quickly evolved specialised functions in the areas of programming, system integration and IT consulting. The paper also indicates that the expansion of export based software services not only helped India to build high technological capacities but also improved its foreign exchange earnings and created mass employment in the country. The shift of the Indian companies towards high-value services like consulting, digital transformation, and research and development, as a result of a gradual process, demonstrates how the sphere is becoming technologically more sophisticated.

Athreye (2020) explores the globalization of Indian companies and highlights the relevance of technological capability development in determining the development of the Indian IT sector. The paper maintains that the Indian technology firms have been successful not only due to cost leadership but also due to long term investments in education, training and knowledge intensive facilities. Indian companies have over time been able to build superior technological capacities



through participation in the global market, multinational association and involvement in the international research systems. Through such interactions, the firms have been able to embrace new knowledge, embrace global technological standards, as well as extend their portfolio of services beyond conventional software outsourcing. Another crucial aspect of the research is that Indian IT companies have become more active in terms of research and development activities and innovation-driven strategies that allow them to become the participants of the modern-day technological frontiers, including cloud computing, data analytics, and artificial intelligence. Consequently, the Indian IT industry has transformed into a service provider to a technological innovation and a digital transformation provider worldwide.

Banga and te Velde (2020) explore the connection between digitalisation and the economic growth of the emerging economies, with a specific focus on the technological revolution in India. Their study underscores the important role of digital technologies in the economic development in terms of increasing productivity and business efficiency as well as facilitating new ways of entrepreneurship. Digital infrastructure and internet penetration have been very instrumental in the Indian context, as it has contributed to the development of technology-based industries. The authors underline that small and medium enterprises have also acquired new opportunities due to the digital economy because they can now access the online markets, digital payment systems, and cloud-based services. The growing adoption of the digital platforms has been effective in enhancing the supply chains and the expansion of the Indian businesses into global markets. Such developments show how the technological innovation has emerged as one of the most important sources of structural change in the Indian economy.

Nambisan, Zahra and Luo (2021) understand the creation of digital platforms and innovation systems and implications in the world of business. Their study offers valuable information on how the emerging technology industry in India has been able to take advantage of the emergence of platform innovation and collective digital ecosystems. Online platforms have provided new avenues of cooperation among business people, developers, and technology companies to find new ways of solving various needs in the markets. The growth of platform-based business in India has facilitated the high rapidity of scale, by technology start-ups, to reach global markets using comparatively small physical infrastructure. This innovation-driven environment has also been enhanced by the existence of dynamic technology clusters in urban areas like Bengaluru and Hyderabad, which ease the process of providing collaboration between universities, technology, and venture capital investors. These ecosystems have helped India develop a positive image as a digital innovation and technology entrepreneurship worldwide.

Kathuria et al. (2020) examine the effects of the digital economy of India and highlight how the digital infrastructure has contributed to technological progress. Their analysis shows that the blistering development of the broadband connectivity, mobile internet services, and online payment systems has reshaped the interaction between businesses and consumers in the Indian economy. Digital technologies have enhanced easier access to financial services, transparency in the economic transactions, and more ease in the provision of public services. Government programs that support the use of digital governance and the implementation of technology have



further enhanced the pace of adoption of digital solutions in the daily economic practices. The authors emphasize that the Indian digital ecosystem has provided the chance of innovation in various fields, including finance, healthcare, education, and retail. Consequently, the IT sector has emerged as a major driver of general economic change enabling the creation of a technology-based approach of the economic set-up.

UNCTAD (2021) highlights the increased importance of data-driven economies and cross-border data flows in the establishment of global technological competitiveness. Within the framework of India, new possibilities of innovation and economic development have been generated by the growing presence of digital information and technological infrastructure. The report notes that the high ability of countries to handle and use digital data successfully will put them in a better position to be involved in the global digital markets. The growing digital ecosystem in India has helped companies deploy data analytics, artificial intelligence, and machine learning technologies in order to come up with innovative products and services. The fact that Indian technology companies are incorporated into the world digital networks has also enhanced the global technological market of the country. The innovations show that data-driven innovation is now an urgent part of Indian technological revolution.

World Bank (2021) visits the topic of data and digital technologies as a driver of economic growth and better governance. The report puts emphasis on the fact that the digital transformation has seen governments and businesses using high amounts of data to enhance decision-making and service delivery. The growth of digital public infrastructure in India has been relevant in the achievement of financial inclusion and enhancement of access to fundamental services. Electronic payment sites, digital identity systems, and online governance portals have become important improvements in the effectiveness and transparency of the public administration. The developments have also provided avenues through which technology firms are establishing new forms of digital solutions that can solve challenges in the society. The example of the integration of data-driven technologies in economic and governance systems explains how digital transformation may help to make development inclusive and sustainable.

Sreenu (2024) explores the connection between digital financial inclusion and economic development in the developing economies, focusing on technological development in India. The paper notes that the high growth rate of the digital payment system and fintech innovations has made financial accessibility much easier to both individuals and businesses. Through digital financial services, millions of the hitherto unbanked people are now included in the formal financial systems, thus facilitating economic inclusion and entrepreneurship. In India, the use of online banking, mobile wallets, and digital transaction platforms has increased due to the government initiatives to encourage the use of digital payments and financial technology. These advancements have added to the financial transparency and economical efficiency. The fact that the innovations in fintech are integrated with the rest of the IT ecosystem proves the transformative role of digital technologies in the economic development of India further.

Baldwin (2020) explores the impact of globalisation and digital technologies on the restructuring of international trade and economy. The paper underscores the fact that, digital



connectivity has facilitated the firms to work in collaboration with others beyond geographical borders and even engage in global production networks. With the example of India, the IT industry has been a key part of the integration of the nation into the global economy. Indian technology companies offer diverse digital services such as software development, business process outsourcing and technology consulting to their global clients. The growing need of digital transformation services has also broadened the opportunities of Indian companies to be involved in the global value chains. These advancements explain why geography is no longer a problem in the digital technology and the ability of countries like India to be in the same market with the developed nations in terms of competition in the knowledge-driven industries. Lee, Narula and Messeni Petruzzelli (2021) understand how innovation eco systems and diffusion of knowledge are connected to global industries. Their study focuses on the role of joint networks among higher institutions of education, technology companies, and research institutes in creating technological capacity. Technology hubs have helped knowledge sharing in India and assist in the emergence of start-ups and research-oriented ventures. Having the best engineering colleges and research laboratories has also enhanced the ecosystem of innovation in the country with a high-quality and skills of professionals who can play a role in the development of the advanced technology. This rapport between the institutions of learning, technology firms and international investors has thus been very crucial in determining the role of India in global technological arena.

Mazzucato (2021) argues about the influence of policy on innovation and government intervention on the process of technological change and economic growth. The research highlights that government funding of research, digital infrastructure, and innovation networks can have a great impact on technological development. In India, government policy efforts to enhance digital transformation and technological innovation have established favourable opportunities in terms of growth in the field of IT. The country has been built in terms of investments in digital infrastructure, research programs as well as technology education to enhance its ability to come up with advanced technological solutions. Such policy interventions have promoted cooperation between the public institutions and the private technological companies to come up with a vibrant innovation based economy.

Kaka, Madgavkar and Manyika (2020) examine how digital transformation can be used to stimulate economic growth in India. According to their research, digital technologies may play a great role in the gross domestic product in India because they enhance business performance, productivity, and new digital industries may be created. The growth of online services and digital platforms has provided companies with the chance to access new markets and move to the data-driven decision-making process. An additional finding of the research is the need to invest further in digital infrastructure, technological capabilities, and regulatory frameworks to help keep the digital economy growing. This combination of factors proves that the IT revolution is now a key focus of the Indian long-term economic development.

4. METHODOLOGY

The research design has qualitative research design because of the secondary data analysis to develop the information technology sector in India and how it has led to the country becoming a technological powerhouse in the world. The secondary information was gathered through the use of scholarly articles, industry reports, international economic studies and publications issued by recognised international institutions. The academic literature research in Google Scholar that was published not earlier than 2020 was considered to make sure that the study represents the recent trends in the digital economy and technology sector of India. The sources that have been selected are peer-reviewed journal articles, digital economy reports and studies that examine the development of IT and IT-enabled services sector, digital infrastructure developments and innovation ecosystems.

The study is descriptive and analytical because it aims to explain the current data and determine the trends associated with the development of the industry, the creation of new jobs, and the development of digital infrastructure in India. Secondary statistical information on the industry revenue and employment patterns was consulted to know the contribution of the IT industry to the economy. This information has been obtained by summarising valid reports and discussing the general trends of the industry across time. The reviewed literature in this research was critically reviewed to pinpoint the important themes like technological capability development, globalisation of Indian IT companies, digital transformation, and the rise of innovation-based start-up ecosystems. In this manner, this study offers a fair insight into how IT revolution has helped India to transform into a technological and economically competitive country in the world.

5. RESULTS AND DISCUSSION

Secondary data analysis indicates that the fast growth of the information technology industry in India has decisively contributed to the changes in the economic makeup of the country and its role in the overall global digital economy. The IT and IT-enabled services sector has grown tremendously in the last twenty years in terms of the amount of revenue generated, job creation and export performance. The industry has become one of the biggest in India in terms of service exports and played a major role in making the country an ideal destination in terms of technology outsourcing and digital service delivery. The expansion of this industry has been driven by a mixture of factors such as a huge number of technically skilled professionals, favourable government policies, good educational institutions, and rising demand of digital transformation services all over the world. According to the secondary data, the available sources of secondary data are operation in the industry reports and global development institutions which show that the IT sector plays a significant role in the gross domestic product of India and shows that it has been recording high growth rates annually. The growing dependence of international organisations on digital technologies, software products, and data analytics has further increased the opportunities of Indian technology firms to enter global technological markets (Kathuria et al., 2020).

India also has benefited in terms of creating employment and generating knowledge-based jobs from its IT sector. The industry has millions of workers such as software engineers, data

analysts, cybersecurity experts and technology advisors. The overall economy has benefited positively through this multiplier effect on employment because it increased demand in other economic sectors that depend on it like telecommunications, infrastructural development, education, and urban services. Technology hubs in cities like Bengaluru, Hyderabad, Pune, and Chennai have promoted the development of the economy in the region, as well as foreign and domestic investments. Growth of technology parks, innovation centres, and research centres has also led to cooperation among academic institutions and technology companies and thereby enhanced the innovation ecosystem in the country. Access to talented human capital remains one of the greatest competitive advantages that has seen India stay on the top of the global IT services market (Athreya, 2020). Table 1 shows secondary data that can help illustrate the expansion of the IT-BPM industry in India in terms of the contribution to the revenue in the last several years. The data prove the stable rise in the industry income, which characterizes the growing interest in the types of digital services and cloud computing solutions and technology consulting services among the world markets.

Table 1: Growth of India’s IT-BPM Industry Revenue

Year	Industry Revenue (USD Billion)
2018	167
2019	181
2020	191
2021	227
2022	245
2023	254

Source: Compiled from industry reports and secondary sources (Kathuria et al., 2020).

The statistics show that the IT industry has characterized a stable growth irrespective of economic trends in the world. The growth of technology-driven industries was further increased by the increased demand of remote services, digital platforms, and cloud-based infrastructure in the time of the COVID-19 pandemic. Indian IT firms managed to adjust to the working conditions in remote and to deliver services to international customers, which proves the resiliency and adaptability of the industry. The growth of digital transformation programs among the global organizations has also opened up new opportunities enabling the Indian companies to offer consultation, cybersecurity services and high-level data analytics solutions. With organisations in different parts of the world utilising the use of digital technologies to improve operational efficiency and competitiveness, it is projected that the market of specialised computer services is also going to be on the high demand.

The other significant consequence of the IT revolution in India is the growing global digital value chain inclination of the country. Indian technology firms have increased their presence in the international markets, through opening offices and development centres in leading world markets. Through such international expansion, the companies have been able to build stronger ties with their international customers and engage them in multifaceted technology-focused

projects that includes artificial intelligence, automation, and cloud computing. Simultaneously, the multinational technology firms have opened global capability centres in India in order to harness the technical expertise and research capabilities of the country. The centres are used to carry out essential tasks like software engineering, product development, and data analysis and make India a global technology hub even more (World Bank, 2021).

The high growth of the digital infrastructure in India has also been an important factor in aiding the development of the IT sector. It is due to the extensive use of mobile internet, digital payment, and cloud services that allow businesses and consumers to be more active in the digital economy. Government activities to encourage digital governance and financial inclusion have led to the creation of a strong digital ecosystem. Digital payment programmes, online service delivery and technology entrepreneurship programmes have enabled the development of new digital business models and start-up ventures. These programs have additionally enhanced the access to financial services and provided the possibility of innovation in fintech, e-commerce, and digital healthcare (Sreenu, 2024). Table 2 provides secondary data that depicts the growth of employment in the Indian IT industry in the last 10 years. The gradual increase in employment is the indicator of the increasing ability of the sector to accept the skills of professional workers and create knowledge-based employment.

Table 2: Employment Growth in India’s IT Sector

Year	Total Employment (Million)
2015	3.7
2017	4.0
2019	4.4
2020	4.5
2021	4.8
2023	5.4

Source: Compiled from secondary data and global development reports (World Bank, 2021). The growth of the employment in the IT sector proves its significance as a socio-economic development source. The supply of skilled labour in the market has led to increase in the size of middle-class labour force and rise in income levels within urban areas. Also, remote working technologies have allowed companies to hire talent located in smaller cities and areas with technological potential, which has resulted in increased balanced regionalization. The growing specialisation of the IT workforce and the need to focus on the advanced technological training is also emphasised by the continuous growth of the demand in the specific skills in artificial intelligence, machine learning, cybersecurity and data science.

The technology ecosystem in India has also enjoyed the positive impact of the fast-growing start-ups and innovation-based companies. The country has been developing over the last decade as one of the largest start-up ecosystems in the world, where thousands of technology-based firms are active in the prevailing industry (fintech, health technology, edtech, and artificial intelligence) sectors. Government support programmes and venture capital investment

have been of significant help in stimulating entrepreneurial activity and experimentation on technologies. The increased number of start-ups has led to the emergence of new opportunities in innovation and enhanced the capacity of the country to generate local technological solutions to the local and global market. This dynamic entrepreneurial culture has also strengthened India as one of the most dynamic centres of digital innovation and technological advancements (Nambisan et al., 2021).

Table 3: India’s IT Services Export Growth

Year	IT Services Export Value (USD Billion)
2018	126
2019	137
2020	149
2021	178
2022	194
2023	205

Source: Compiled from secondary industry reports and digital economy studies (UNCTAD, 2021; Kathuria et al., 2020).

The statistics show that India is gradually increasing the exports of its IT services over the past few years as there has been an increment in the required services of software development, digital consulting and IT enabled services globally. The growing markets of global outsourcing and the digital transformation strategy being implemented by multinationals have helped the growth of export performance of Indian technology companies. This trend shows the significance of the sector as a significant source of foreign exchange revenue and points to the fact that India is in a very good competitive position in the global services technology market.

6. CONCLUSION

As the analysis of the information technology sector in India shows, the IT revolution in the country has played a significant role in transforming its economic system and thereby positioning it well in the digital economy of the world. The fast growth of the IT and IT-enabled services sector has helped in the economic growth, export performance, and creation of jobs. The secondary data that will be analyzed within the context of the current study is telling that the industry has been steadily growing in terms of revenue and the number of people working in it due to the increased need to get digital services, software development, and technological innovation in the world. The high number of qualified professionals, creation of good digital infrastructures, and favorable policies by the government have, combined, helped India to be among the most successful players of technology service globally. These have also aided the creation of technology clusters and innovation ecosystems which are still contributing to the capabilities of the country in terms of technology and competitiveness on the global arena.

The results also emphasize that the inclusion of India into the global digital value chains has empowered its technology firms to be involved in multifaceted global technology markets and lead to the development of technological advanced technology. The growth of start-up



environments, digital platforms and fintech innovations have also solidified the status of the country as a hub of digital entrepreneurship and technological experimentation. As more and more global economies start to depend on data-driven technologies and digital transformation, the IT sector in India will probably continue to be one of the crucial national development factors and technological cooperation on the global level.

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